

IF THE APP CANNOT NOT FIND THE HEATER

When connecting, it is important that the smartphone and your router are connected to the same network

Wi-Fi setting on the phone

When connecting the heater to wireless network, router frequency has to be 2,4 GHz. If your router is using both 5GHz and 2,4GHz signal, you should go to **Settings** on your smartphone under **Wi-Fi** and cancel 5GHz. After connecting all heaters to the router you can connect 5GHz again.

The distance to the router

If your phone fail to communicate with the heater, the Wi-Fi signal may be too weak. A solution can be to amplify the Wi-Fi signal by installing a repeater/booster.

Optional solution: Connect the heater to the phone in the same room where the router is located. Then move the heater to the desired room. Check if you have connection with the heater by changing the temperature from your smartphone app.

Flashing Wi-Fi light

The heater must be in link-up mode when connecting to the router. The Wi-Fi symbol flashes on the floor.

To set the heater to Link-Up Mode

Turn the thermostat wheel down to 5C and “rES” is flashing onto floor. Turn the wheel further down until the text “rES” is showing a steady light. This steady light will be on for 10 seconds. During this 10 second phase you need to turn the on/off button “off” then “on” again immediately. The Wi-Fi symbol will start flashing for 3 minutes searching for the router connection.

Password

Make sure you have entered the correct password for the router when connecting the heater.

Connect one heater at the time

You can only connect one heater at the time. Start with one place, Let's say your Home: Then add the room: Such as “living Room” or “Bed Room” etc. Then you can add the heater and name it. If you have two heaters in the same room, they must have different names. Like “Bedroom window” Bedroom Wall” etc